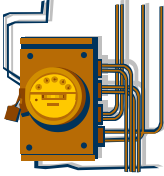




## INTERVAL METER REQUIREMENTS

*Please contact the meter shop when you have the phone line connected to test and verify everything is working. The phone number for the meter shop is 937-331-4360.*



### When is the interval meter required?

- Interval meters are required on accounts that peak at over 200kW.

### Why do I need an interval meter?

- DP&L schedules the Suppliers' required power on an hourly basis. An interval meter is the means to accurately measure the requirements, and these hourly readings are the basis used to bill your new Supplier. The interval meter is required by Tariff in order to be served by an alternate Supplier.

### Can I share a phone line with a fax machine or other equipment?

- A dedicated phone line that sends an analog signal to the meter is required.

### When does the phone line need to be installed?

- The phone line needs to be installed within 30 days of the meter installation date.

### What happens if the phone line is not installed?

- If DP&L is unable to read the meter through the phone line, there will be a \$65 monthly fee to manually read the meter. The customer may also be returned to DP&L's Standard Offer rate for failure to comply with tariff requirements.

### What if I have more than one meter?

- Two meters are able to be read from one phone line if they are located within 30' of each other but require the customer to install conduit from one meter box to the other.

### Are there any alternatives to installing a dedicated phone line?

- Yes. The customer may order an interval meter with wireless read capability. The cost of the wireless option is an additional \$650, but that includes at least 24 months of free reads.

### Other Information:

- Cell phones do not send an analog signal so they are unable to be used for the meter.
- Analog phone line is also the same as a POTS line
- PRI lines (sometimes these are part of a VoIP system) are able to be used if they dedicate a DID to the system.
- In most cases changing the meter will not interrupt your service at all or cause you to lose power.
- DP&L will provide the wire for connecting the phone jack and the meter.
- To determine the exact location of the meters at facilities or the meter number, the customer should call the DP&L customer service line at 937-331-3900 or 800-433-8500.
- A RJ-11 female jack needs to be provided within 16" of the bottom half of the meter box.
- If the meter is located in a DP&L locked area, the customer can contact DP&L's meter shop at 937-331-4360 to arrange a time to provide access.